

# eRAD RIS Patient Portal

Online, round-the-clock access to imaging information for patients.



**The eRAD RIS Patient Portal enables patients to schedule their own appointments and securely access reports and images online. Improve clinical outcomes and patient satisfaction with our fully integrated Patient Portal.**

Nearly 2/3 of patients surveyed want access to clinical data online.\* With the eRAD RIS Patient Portal, you can provide patients with convenient, HIPAA-compliant access to their imaging information. From a desktop, laptop, or mobile device, patients can schedule their own appointments and view exam history, visit summary and prep instructions. It's patient engagement anytime, anywhere.

## FEATURES

### ► Provide online appointment scheduling

Patients can schedule their own appointments online—with 24/7/365 access to time slots you make available. Your scheduling department can gain productivity, and patients have a more convenient and satisfying interaction with your practice.

### ► Increase patient engagement

Patient engagement increases when patients are given tools to manage their healthcare. Patients can access and download medical information, such as their own reports, images, visit summary, or continuity of care documents (CCD).

### ► Lower costs

Image requests—the transfer to a CD, the paperwork, the shipping—have been calculated to cost more than \$7 per exam. The portal enables patients to view their images directly on a computer or tablet—which translates to a significant cost savings for your practice.

### ► Maintain control

You control when HIPAA-compliant results are made available to patients, and whether to allow access to both images and reports. You can change those parameters at any time, even remotely. Patients manage forgotten passwords through the Patient Portal, with no intervention required by your IT team.

### ► Strengthen communication

When equipped with reliable, clear, written information, patients are better able to ask the right questions, which translates to greater patient loyalty and better clinical outcomes.

*“Every patient who has logged on appreciates being able to view their report.”*

**Roman Gallegos**  
IT Manager  
Santa Fe Imaging

**Fully integrated with the eRAD RIS and PACS, the portal enables patients to access:**

- Visit Summary
- Reports
- Images
- CCDA
- Online Appointments
- Prep Instructions
- Appointment Forms

\*2012 Harris Interactive Poll