



# Patient Portal

Jim wants to reschedule during a baseball game? Done.  
Joan wants to see the results from her MRI last week? Done.

The eRAD Patient Portal enables radiology providers to offer patients convenient, online access to their medical information and appointment scheduling—24/7/365.

## IMPROVE CLINICAL OUTCOMES

### Online appointments

Patients can schedule and manage their own appointments 24/7/365. They have a more convenient, satisfying interaction with the practice, and—with full integration to eRAD RIS—the scheduling department gains efficiency.

### Reports and images

Patients can download their medical information, including reports, images, visit summary, or continuity of care documents (CCD). Easy access to medical information strengthens communication, leading to greater patient loyalty and better clinical outcomes.

### Secure control

Multi-point identify verification ensures security while patients view their information in a HIPAA-compliant environment. Admin settings control when reports and images are available and what procedures patients can schedule.

## INCREASE PATIENT SATISFACTION

## ACHIEVE PATIENT ENGAGEMENT

The screenshot displays the eRAD Patient Portal interface. At the top, it shows the user's name 'Jane Doe' and a 'Welcome Jane Doe' message. Below this are navigation tabs for 'Exams', 'Appointments', 'Messages', and 'Get Help'. A patient profile section for 'Doe, Jane' (33y, Female) lists several medical procedures with their dates and times. The 'Schedule Exam' section is highlighted, showing a calendar for September 2015 with 'TUE 09-29' selected. Below the calendar, there are options to 'Show Locations for: Treesdale' and a table of available time slots for 'EXAM 1: XR Hip Unilateral 2 Views & AP Pelvis 1 View'.

Sort Locations by:	Select a time slot on Tuesday, September 29, 2015		
<input type="radio"/> Earliest Availability	A minimum of 15 minutes is needed for this exam.		
<input checked="" type="radio"/> Distance from 21236			
CHANGE	Mornings	Afternoons	Evenings
Pine Creek	08:30 AM	12:00 PM	06:00 PM
Oakmont	09:00 AM	12:15 PM	06:15 PM

### On-the-go access

The Portal is optimized for use on mobile devices—so both patients and staff can manage information anywhere, anytime.

### IT support

Admin tools allows IT staff to quickly troubleshoot patient access issues and support them online.



**GROW YOUR PRACTICE:** Build a stronger, personal connection between you and your patients.